



# Herndon

HERNDON POLICE DEPARTMENT

397 Herndon Parkway

Herndon, VA 20170

703-435-6846

[www.herndon-va.gov](http://www.herndon-va.gov)

[www.twitter.com/herndonpolice](https://www.twitter.com/herndonpolice)

## 2014 Annual Report

*Maggie A. DeBoard  
Chief of Police*



# Herndon

HERNDON POLICE DEPARTMENT

March 25, 2015

On behalf of the Herndon Police Department, I am pleased to present the 2014 Annual Report of the department's accomplishments, specialized activities, and statistical crime data. We hope you find the information useful.

The Herndon Police Department is committed to providing quality law enforcement services to the Town of Herndon and recognizes the importance of citizen involvement as an integral component of public safety. Citizen partnerships with the police enable us to work together to prevent crime, identify suspicious activity, or understand specific community concerns in order to provide the most effective response. We are sincerely appreciative of the involvement with our Herndon community and want to continue to strengthen and build partnerships that keep Herndon safe. Everyone benefits when the police and the community share in the responsibility for public safety.

Our department delivers professional law enforcement services and endeavors to meet the highest ethical and industry standards. We demonstrate these values by maintaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

We are honored to serve you. Please visit us at our website, [www.herndon-va.gov](http://www.herndon-va.gov), (Public Safety), and on Twitter @herndonpolice for current information and ongoing activities of the department.

***Maggie A. DeBoard***  
***Chief of Police***





# HERNDON POLICE DEPARTMENT

## Core Purpose

To preserve the public peace and protect the rights of individuals.

## Mission Statement

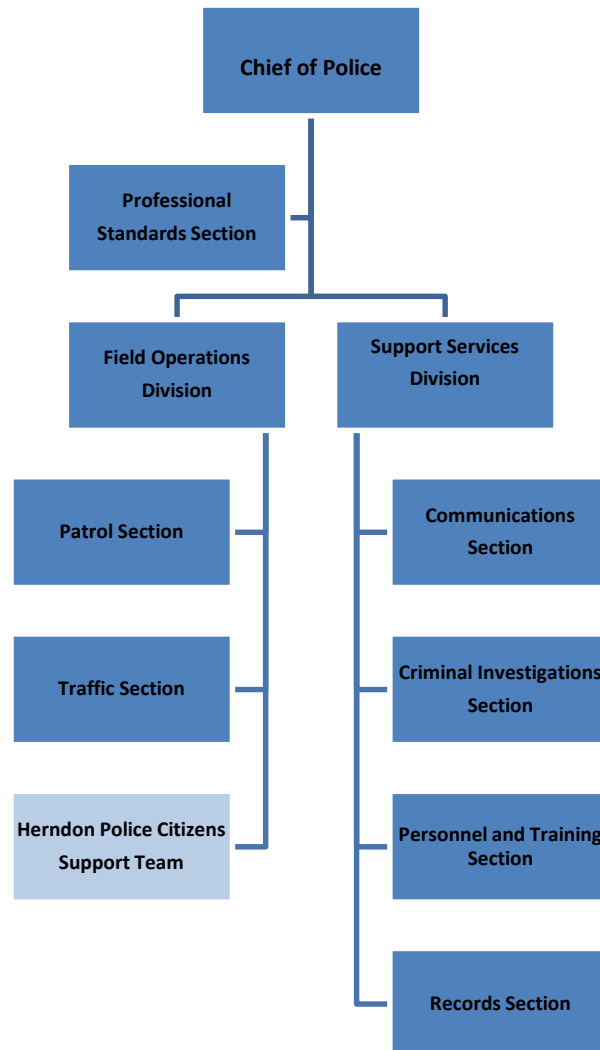
To enrich the quality of life and promote a sense of community by providing law enforcement and related services in partnership with the law abiding public.

## Vision

Understanding the challenges of enriching the quality of life and promoting a sense of community in a diverse society, the Herndon Police Department provides all citizens within the Town of Herndon the highest level of quality law enforcement service without regard to race, culture, religion, national origin, age, gender, or disability.



## 2014 Herndon Police Department Organization Chart



### Demographics

2014 Town Population: 23,612  
Land area: 4.28 square miles  
Total HPD regular employees: 71  
Total current sworn officers: 55  
Officer/Citizen ratio: 1:429

## 2014 Herndon Police Department Statistical Highlights

### **Calls for Service – 24,931\***

\*The Communications Center actually handled a call volume of 31,239 as they document all call activities. For reporting purposes, the “Calls for Service” above excludes activities such as cancelled calls, officer self-initiated calls, location and status calls, and other routine administrative call activities in order to reflect incoming emergency or non-emergency requests for service.

### **Arrests – 830**

Adult – 787; Juvenile - 43

### **Traffic Accidents – 685**

Alcohol Related Accidents – 31

### **DUI Arrests – 118**

### **Traffic Tickets – 8,088**

Reckless – 69

Speeding – 1,736

Other Violations – 6,283

### **Foot Patrol Hours – 1,300.05**

### **Bike Patrol Hours – 72.37**

### **Volunteer Hours – 1,578.75**

### **INTERNAL AFFAIRS INVESTIGATIONS**

#### **2014**

<b>Investigations</b>	<b>External</b>	<b>Internal</b>	<b>Total</b>
Total Investigations	<b>5</b>	<b>31</b>	<b>36</b>
Sustained	<b>1</b>	<b>19</b>	<b>20</b>

(8 cases are still under investigation)

**We value your input. If you would like to report a community issue or any action concerning the Herndon Police Department or its employees, contact us at (703) 435-6846 or visit us in person. You may also contact us by mail or email ([herndon.police@herndon-va.gov](mailto:herndon.police@herndon-va.gov)). A member of the Herndon Police Department will make contact with you.**

## Major Accomplishments in 2014



### First Place - Virginia Law Enforcement Challenge

In 2014, the Herndon Police Department was recognized for its outstanding efforts in traffic safety and was **awarded first place** in the annual Virginia Law Enforcement Challenge. The annual competition is sponsored by the Virginia Association of Chiefs of Police and is designed to encourage and promote traffic safety and enforcement programs throughout Virginia with an emphasis on impaired driving, speeding and aggressive driving, and seat belt and passenger safety enforcement. **Additionally, the Department earned a "Click It or Ticket" seat belt use award for 2014**, which was based on the seat belt usage rates for jurisdictions of a similar size.

In its award-winning submission, the department highlighted its participation in traffic safety campaigns to target speeding and impaired driving and improve seat belt usage.

### (MADD) Mothers Against Drunk Driving Award

Herndon Police Officers Calo, Monahan and Trawick were recognized by Mothers Against Drunk Driving (MADD) on May 2, 2014 for their **outstanding enforcement efforts against drunk driving and underage drinking**. The 24<sup>th</sup> Annual Awards for Excellence in Community Service and Public Safety ceremony was hosted by MADD and the Fairfax Alcohol Safety Action Program.



### Drunk Driving Prevention Efforts

The department proactively met with local restaurants and bars to discuss the dangers of drunk driving, especially during the holiday season, and promoted resources to assist in prevention efforts. **The department encouraged businesses to do their part in preventing “drinking and driving”.**



### Distinguished Partner Award

The department was presented with the Distinguished Partner Award by the United Prevention Coalition for its **support of the “Don’t Drink and Drive”** campaign and its efforts to reduce drunk driving and make arrests for those who choose to drink and drive.

### ASIS Officer of the Year Award

The National Capital Chapter of the American Society for Industrial Security International (ASIS) selected Senior Police Officer Proffitt and Officer Calo from the Herndon Police Department for an **award of exceptional bravery** for their actions taken to intervene in a violent crime in progress. The crime involved robbery, abduction and firearms violations and resulted in the rescue of the victim and the apprehension of dangerous felons.



### Task Force Partnerships

Task force partnerships allow the department to effectively pursue special investigations which are time consuming and require additional expertise or resources. The department continues its partnership with the multi-jurisdictional **Northern Virginia Gang Task Force** to investigate gang crime, **Fairfax County Police Vice/Narcotics Unit**, and also works with the Virginia State Police on the **Internet Crimes Against Children (ICAC)** Task Force to conduct investigations and identify and apprehend offenders of child victims of internet-based crimes.



## Special Programs

### National Accreditation

The Herndon Police Department is committed to delivering **professional law enforcement services** to the Town of Herndon according to nationally recognized law enforcement standards. The department is currently accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA), a national law enforcement accrediting agency, and reassessed every three years.



### Certified Crime Prevention Community

The Herndon Police Department is dedicated to its community and crime prevention efforts and meets the standards to be designated as a Certified Crime Prevention Community (CCPC) by the Virginia Department of Criminal Justice Services. The **CCPC certification consists of a defined set of rigorous standards related to community safety** that must be met which fosters the development of community safety initiatives at the local level. Recertification occurs every three years.

### Citizens' Police Academy

The Herndon Police Department held its inaugural Citizens' Police Academy in 1994, and continues the program each year by offering a Citizens, Youth, or Senior Police Academy. **Each academy is specifically designed to provide the participants with a better understanding of the department's operations through an informative class and hands-on activities.** The



Department held a Youth Police Academy and a Citizens' Police Academy in 2014. For information about the upcoming Youth or Citizens' Police Academy, please contact Senior Police Officer Denise Randles at 703-435-6881, ext. 2343.





### Honor Guard

The Herndon Police Honor Guard participates in promotions, retirement and award ceremonies, town council presentations and funerals. Honor Guard members additionally represent the department at several local events which include police academy graduations and valor award ceremonies. **The Herndon Police Honor Guard is available upon request to the Herndon community.** For information or availability, please contact Corporal Chris Farbry at 703-435-6881, ext. 2345.



### Herndon Police Citizens' Support Team

The Herndon Police Citizens' Support Team (HPCST) is a volunteer organization established to provide aid, support and assistance to the Herndon Police. **HPCST has supported the police department and the Town of Herndon for more than 35 years.** In 2014, the HPCST dedicated more than 1,578 hours of volunteer work to the department. HPCST assists with vehicle patrol, bike patrol, accident assistance, traffic control and surveys, fingerprinting services, and child safety seat inspections. HPCST assists the town with many events, including:

- Friday Night Live
- Herndon Festival
- Community Center Teen Dances
- Fourth of July Fireworks
- Herndon High School Homecoming Parade

The HPCST volunteers provide assistance in neighborhood watch activities and Vacation House Check, a summer program for homeowners to sign up for house checks while on vacation. For more information on joining the HPCST or learning about their activities, contact Guy Masters, President, HPCST, at [guy.masters@herndon-va.gov](mailto:guy.masters@herndon-va.gov).



## Crime Prevention Activities

The **Herndon Police Department offers a range of programs and activities to educate and inform citizens about crime prevention.** The Crime Prevention Officer works closely with all functions of the Department to ascertain local crime concerns in order to offer education and prevention strategies to citizens, community groups, businesses and neighborhoods. The Crime Prevention Officer is involved with citizens and community groups through Neighborhood, Business and Fleet Watches, National Night Out, and other community-sponsored events and activities which promote public safety. The Crime Prevention Officer maintains the Certified Crime Prevention Community program for the Town of Herndon.

Contact SPO Denise Randles, Crime Prevention Officer, at 703-435-4881, ext. 2343 with questions or concerns about crime prevention.

### Neighborhood/Business/Fleet Watch Programs

Citizens who want to work with law enforcement to keep an “eye and ear” on their communities make up the Neighborhood, Business and Fleet Watch programs. **Watch programs are an important part of crime prevention** and the department provides watch coordinators with a monthly report of crime activities, crime prevention tips and special crime alerts. In 2014, there were 19 active neighborhood watches, three active business watches and two active fleet watch programs in the town. Watch programs are active partners with police.



### Drug Take Back Program

The Herndon Police Department hosted two National Drug Take Back Initiatives in 2014. The event provides an opportunity for the department to **educate the public about the potential abuse of medications and offers a safe and responsible venue for persons who want to dispose of unwanted or unused prescription drugs.** The event resulted in the collection of 276 pounds of prescription drugs.





## National Night Out

The Herndon Police Department participates in the National Night Out program each year to highlight its **commitment to crime prevention and community partnerships** in the Town of Herndon. In 2014, 12 neighborhoods participated in National Night Out activities by hosting barbeques, providing activities for kids, and organizing other community events. National Night Out is held the first Tuesday in August each year.





# Emergency Management

The Town of Herndon is committed to effective emergency management and response and coordinates emergency management activities in conjunction with the Fairfax County Emergency Operations Plan and National Incident Management System (NIMS) guidelines. The NIMS guidelines provide a uniform system of procedures to respond, manage, and document emergency activities. The Town of Herndon's Emergency Management Plan as well as the police department's All Hazards Plan were recently revised to update procedures for responding to natural and manmade disasters or critical events.



## Web EOC

The town participates in Web EOC, a **web-based incident management system used by emergency managers and others to efficiently manage significant events**. When the system is activated, it provides a direct link to the Fairfax County Emergency Operations Center as well as the National Capital Region emergency operations network. The system is activated during significant weather events and during large town events like the Herndon Festival, and would be utilized as an effective tool during major incidents.

## Emergency Management Practice

The town participated in several local and national emergency management simulations during the year. **The department prepared action plans and a table-top scenario exercise to practice emergency management procedures for the Herndon Festival**. This preparation and practice demonstrated the town's increasing familiarity with emergency management response in accordance with the NIMS protocol.



## Training

Every law enforcement officer must complete mandatory training each year to maintain their law enforcement certification as required by the Virginia Department of Criminal Justice Services (DCJS). Initial law enforcement training involves successful completion of the basic police academy (six months), followed by field training (12-16 weeks) with an experienced instructor. Mandatory training, which includes law enforcement specific topics, legal updates and cultural diversity, firearms and weapons training, is required on an ongoing basis. In addition, the department provides advanced or specialized training, some of which is highlighted below.

### Glock Transition Training

The Department **transitioned to the Glock 22 handgun as the new service weapon.** The new firearm was chosen for its cost effectiveness and improved shooter accuracy. The Glock additionally came with a new holster which allows for a safe and efficient draw of the firearm. The transition to a new firearm involved many hours of research, testing, and development of instruction materials prior to the training and qualification by 55 sworn personnel.



### Promotional Assessment Center

To adequately train and promote leaders to fill vacancies left by retirements and other transitions, the department held promotional assessment centers for the rank of Corporal, Sergeant and Lieutenant for 20 participants. Assessment centers consist of written, oral, and scenario-based exercises that each candidate must complete in order to receive a final score, which is used to make a selection for promotion. **During 2014, the department promoted a new captain, two lieutenants, two sergeants, three corporals, and welcomed four new officers.**

### Advanced Leadership Training



Lieutenant Moore graduated from the 258th Session of the FBI National Academy, an internationally recognized training program held by the FBI in Quantico, Virginia. **The academy is an advanced leadership program for law enforcement.** The 11-week course consisted of studies in law, behavioral science, forensic science, terrorism/terrorist mindsets, leadership development, communication, and health/fitness.



## Records and Communications

### Records Section

The Records Section is responsible for entering crime incident data, tickets, summonses, and processing records requests. The Records Section also files incident data with the state of Virginia for annual crime data statistics.

**For criminal records requests, accident reports, tickets or other questions,**

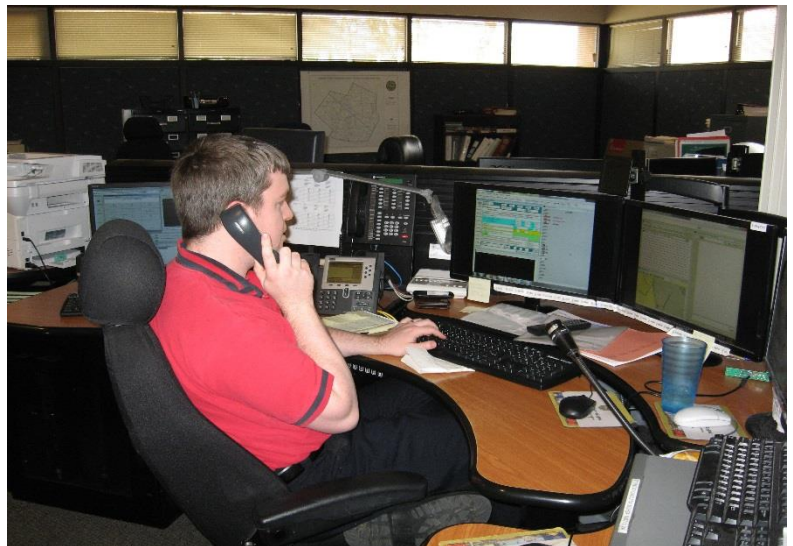
Records Technicians are available from 8:00am to 4:30pm, Monday through Friday, or by telephone at 703-435-6874. During non-business hours, questions may be directed to the Communications Section.






### Communications Section

**Communications personnel answer all emergency 9-1-1 and police non-emergency (703-435-6846) requests for service in the Town of Herndon.**

The Communications Section handled 31,239 calls in 2014 (not all calls are dispatched for service based on the nature, urgency and need as some are administrative in nature). Requests for service may be made in person by visiting the Communications Center located in the main lobby at the police station.



Calls are prioritized by urgency, as follows:

-  **Priority 1:** **IN PROGRESS - Great potential for loss of life or serious injury; situation is unstable.**
-  **Priority 2:** **JUST OCCURRED - Potential for injury, substantial property damage, or continued serious criminal activity directed at a person; situation is unstable.**
-  **Priority 3:** **PAST OCCURRED - Crime against property or person.**
- Priority 4:** **Routine reports of past criminal activity or requests for non-investigative police service.**



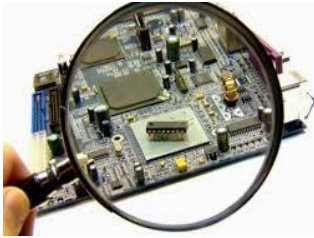
## Criminal Investigations

The Criminal Investigations Section investigates criminal cases such as murder, sexual assault, aggravated assault, robbery, fraud/identity theft, auto theft, embezzlement, child abuse and missing person cases. **The top five categories of investigations in 2014 were:**

1. Fraud
2. Runaways
3. Sex Offenses
4. Larceny
5. Burglary



The Criminal Investigations Section is led by a sergeant and cases are assigned to three criminal detectives and three special assignment detectives. Three special assignment detectives work in conjunction with task forces. **In 2014, the Criminal Investigations Section added 348 new cases for investigation.**



### Computer Forensics

As cyber-crime continues to grow and investigations become more complex due to technology, the department is fortunate to have a Computer Forensics detective. The Computer Forensics detective participates with the Internet Crimes Against Children Task Force but also conducts computer forensic investigations for routine crimes such as robberies, fraud, runaways, etc. These investigations are highly specialized, time-consuming, and require a great deal of training and expertise. **In 2014, the Computer Forensics detective was assigned 151 cases which involved forensic research where evidence included cell phones, computers, and other related equipment.**

## Crime Scene Investigations

The Herndon Police Department has three crime scene technicians who have received special training from the Virginia Forensic Science Academy in order to collect, preserve, package, transport and document physical evidence from crime scenes. **The department has a laboratory with highly specialized equipment enabling the department to process evidence.**



## Crime Activity

Offenses	2013	2014	Change	% Change
Assault Offenses	202	210	8	3.96%
Aggravated Assault	19	26	7	36.84%
Auto Theft	8	11	3	37.50%
Burglary	27	31	4	14.81%
Counterfeiting/Forgery	6	4	-2	-33.33%
Destruction Of Property	171	116	-55	-32.16%
Driving Under the Influence (DUI)	159	118	-41	-25.79%
Drunkenness	246	297	51	20.73%
Drug/Narcotic Violations	123	130	7	5.69%
Embezzlement	6	6	0	0%
Fraud Offenses	73	121	48	65.75%
Homicide	0	0	0	No Change
Kidnapping/Abduction	7	6	-1	-14.29%
Larceny	336	277	-59	-17.56%
Pornography/Obscene Material	8	4	-4	-50.00%
Prostitution Offenses	2	23	21	1,050.00%
Robbery	18	16	-2	-11.11%
Sex Offenses	13	15	2	15.38%
Weapon Law Offenses	7	2	-5	-71.43%
<b>Total</b>	<b>1,431</b>	<b>1,413</b>	<b>-18</b>	<b>-1.26%</b>

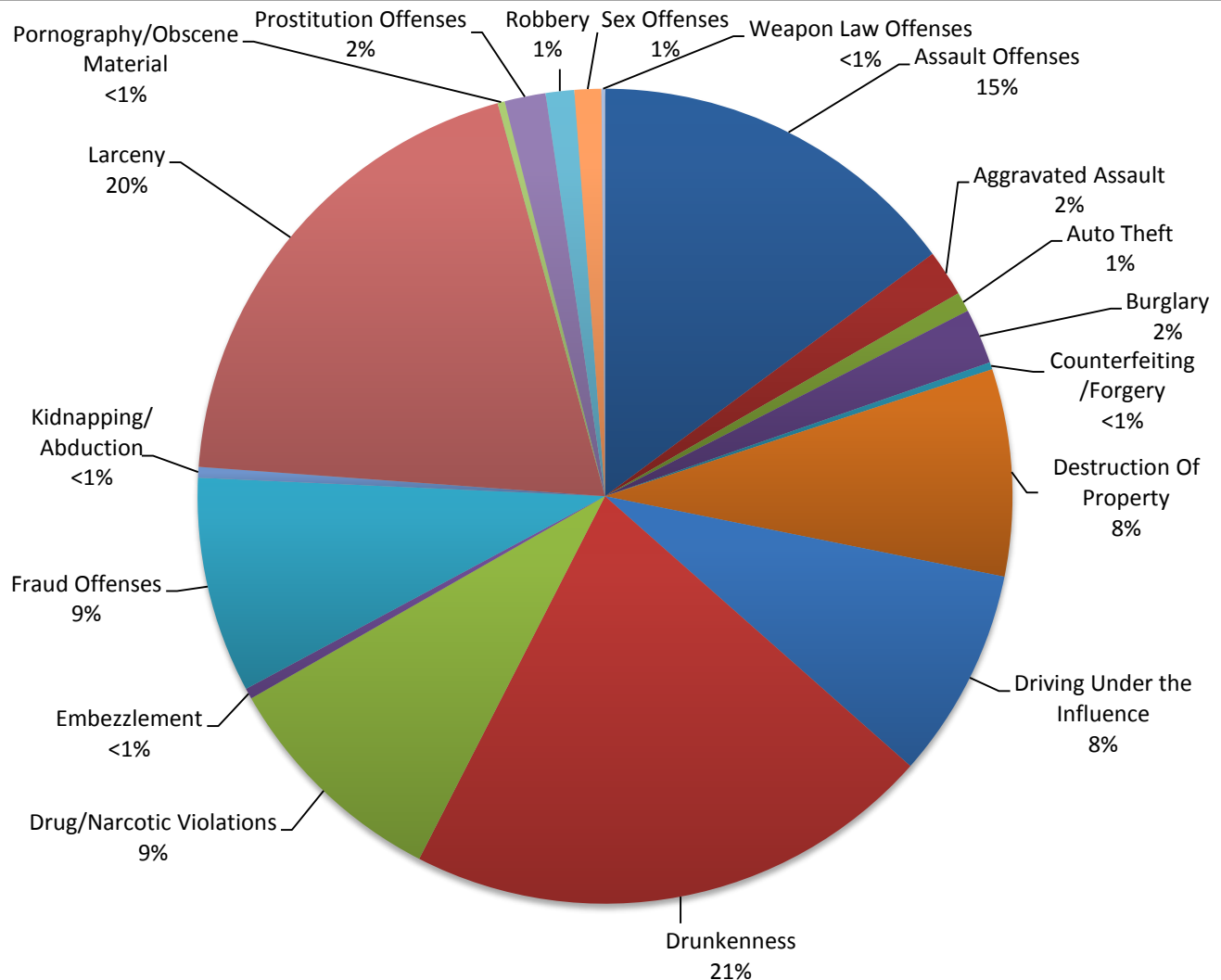
The chart above lists offense data on major categories of crime. Overall, crime in the Town of Herndon remained relatively unchanged as compared to last year's incidents. **Notable increases were seen in reports of Drunkenness, Fraud, and Prostitution Offenses.**

- The rise in drunkenness incidents were attributable to proactive patrol in problem areas where individuals are known to drink alcohol. The increased presence of police resulted in more arrests.
- Fraud-related offenses increased generally, as phone scams and credit card fraud continue to grow more prevalent and are more frequently reported.
- Prostitution offenses increased significantly in 2014 due to targeted efforts to combat prostitution occurring within the Town of Herndon.

**Notable decreases were reflected in Destruction of Property, Driving Under the Influence (DUI), and Larcenies.**

- Destruction of property offenses decreased as proactive patrols targeted this activity.
- During the holiday season, Herndon Police met with bar and restaurant employees to encourage them to work together with police to lessen DUI activity and to educate them on opportunities available to their patrons for a safe ride home after drinking. This education may have contributed to the decrease in DUI's within the town.
- Reports of larcenies decreased this year after retailers chose to change their policies to only contact police when certain criteria was met surrounding thefts from the business.

## Crime Activity - 2014



The graph above depicts offense data on major categories of crime for 2014, which corresponds to the chart on the previous page. Refer to the chart on the previous page for actual offense numbers.

The graph provides a visual representation of **key offenses as a percentage of the total categories**. **The crimes that make up the highest percentage of overall crime in the Town of Herndon are assaults (non-aggravated), drunkenness, and larcenies.**

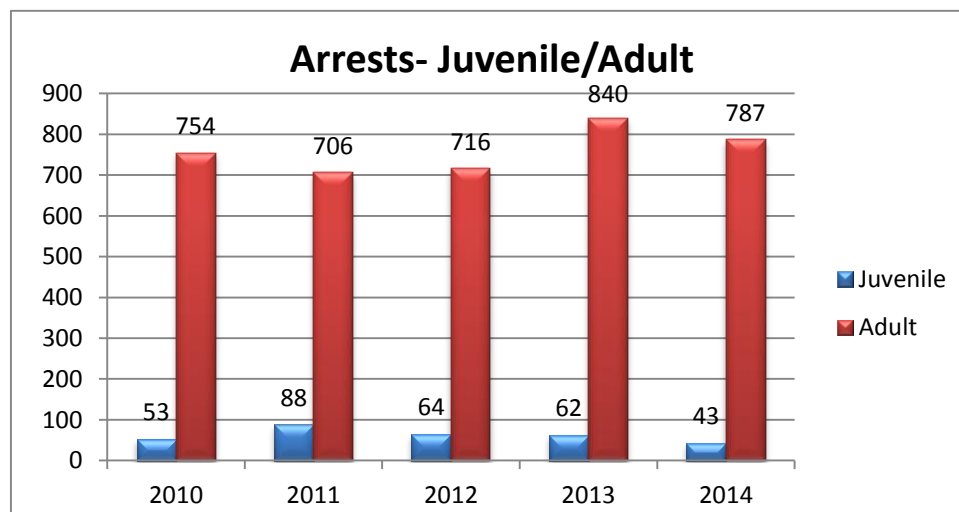
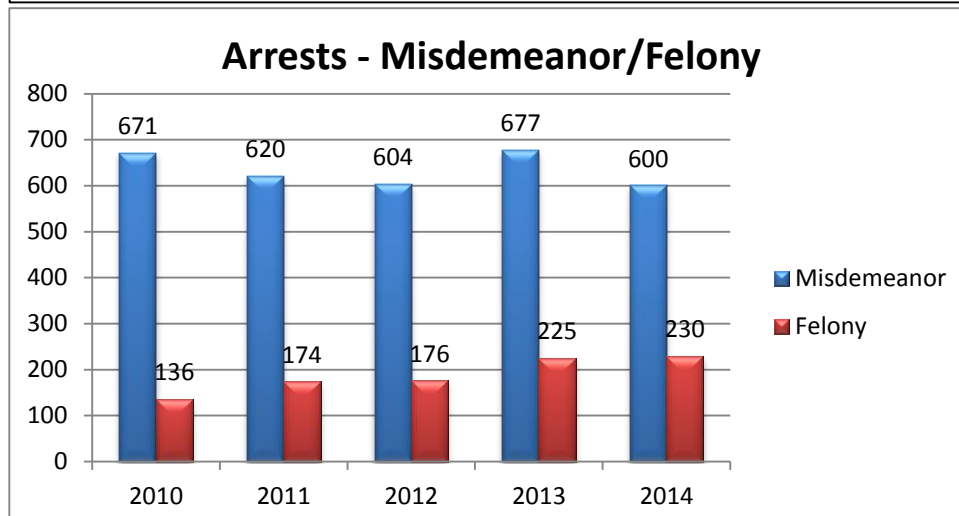
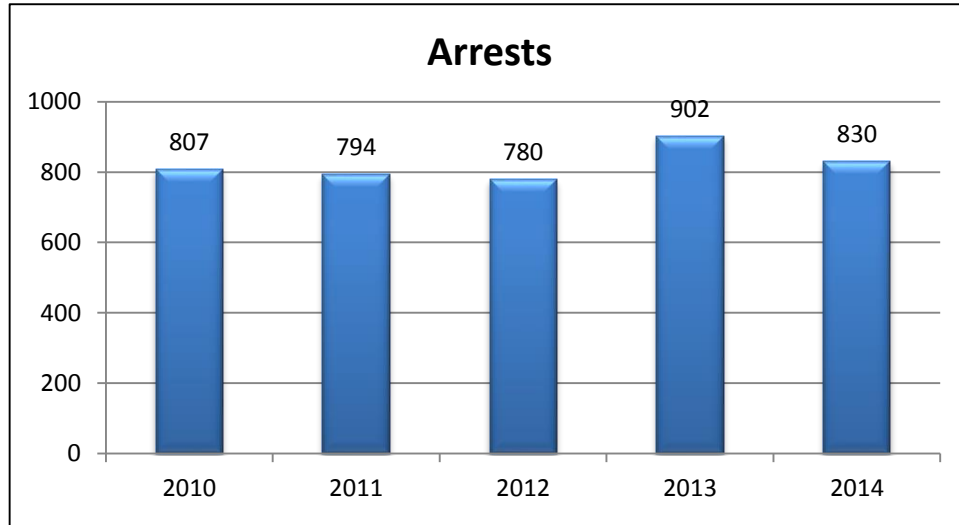
A simple assault is an attack where the victim does not suffer a severe injury and no weapon is displayed. Domestic assaults make up 44% of these cases, meaning the offender and the victim are family, live in the same household, or have a child together.

Larceny offenses include shoplifting, as well as thefts from buildings, persons, and vehicles. The majority of larcenies in 2014 were larcenies from vehicles, totaling 25% of the larceny reports. Many of these cases occurred in vehicles that were left unlocked. In an effort to reduce these offenses, the Herndon Police actively reminded citizens through social media and the weekly press release to lock their vehicles and leave valuables out of sight.



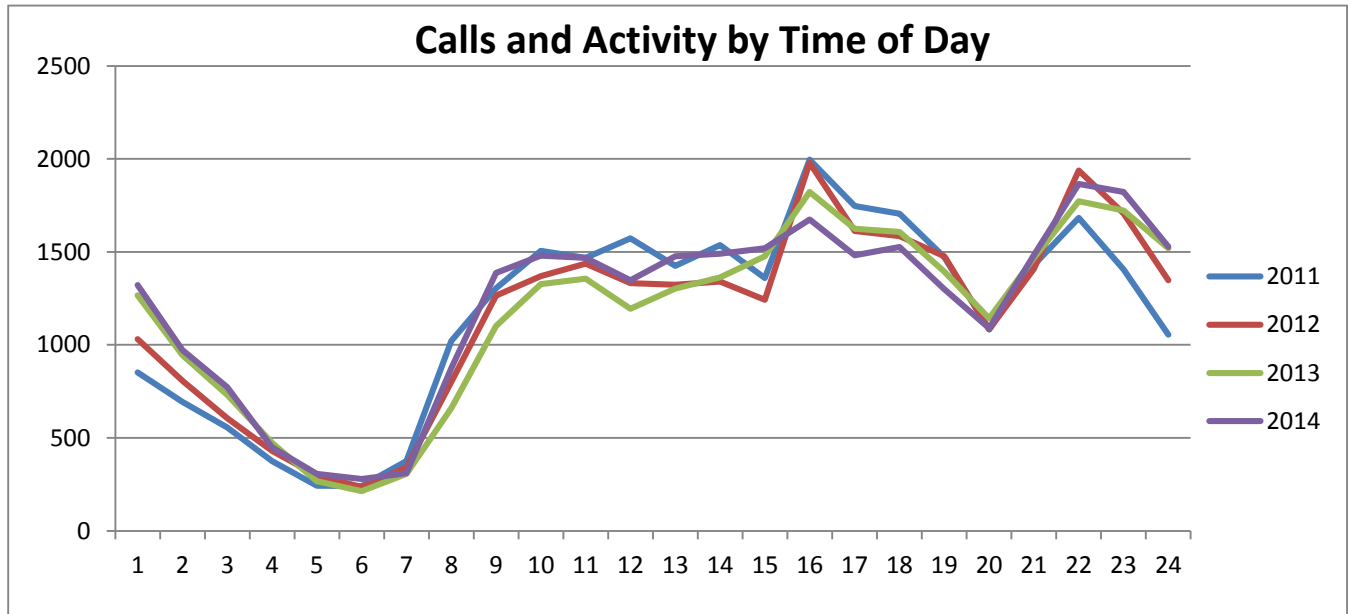
## Arrests

The following graphs provide a breakdown of total arrests, misdemeanor versus felony arrests, and juvenile versus adult arrests over the past five years. Total arrests were down slightly, by 8%, from 2013. This decrease was reflected in the number of misdemeanor arrests. Felony arrests remained relatively consistent with 2013.

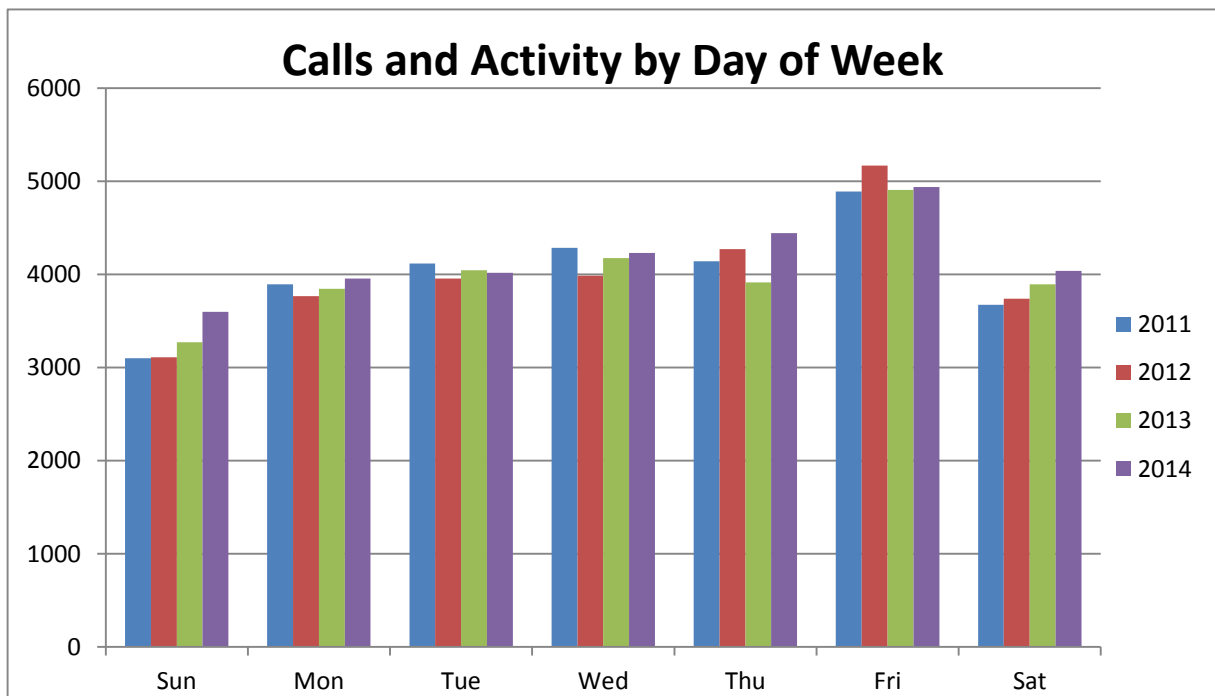


## Service Calls and Police Activity

Calls for service and police activity, including response to calls and self-initiated police activity indicates the same general trend as previous years. Calls were highest during the evening rush hour and late night hours and a slight decline has been realized over the years during the evening rush hour. Improvements in the roads and signage within the town may have contributed to this decrease.



Calls for service remained relatively consistent by day of week. Calls increased very slightly on most days, with the exception of Tuesdays.

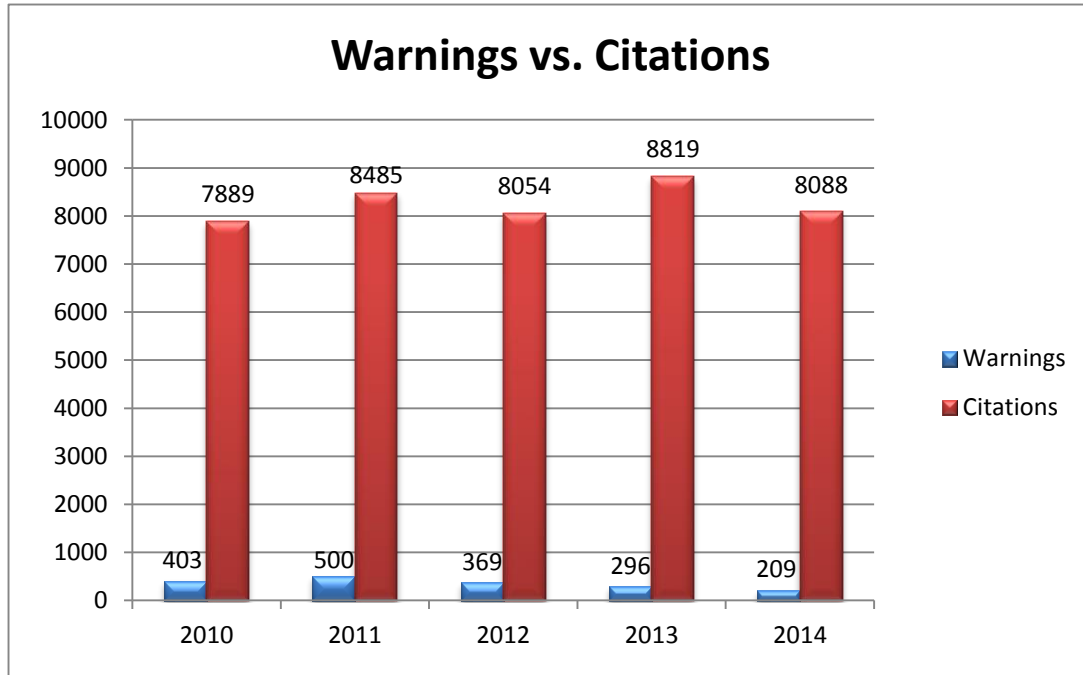


## Traffic Activity

The Herndon Police Department promotes increased safety on the roadways by enforcement of hazardous driving violations, utilizing selective traffic enforcement strategies and participating in traffic safety campaigns to reduce accidents and educate drivers on traffic safety and prevention.

### Enforcement

The department issued 8,088 tickets: 1,736 for speeding, 69 for reckless driving, and 6,283 for all other traffic violations. In addition, there were 118 DUI arrests.



### Selective Enforcement

The department analyses accident and enforcement data, citizen complaints and other factors to determine locations to selectively target for enhanced enforcement. Selective enforcement focuses on decreasing accidents, speeding, and impaired driving.

### Traffic Safety Campaigns

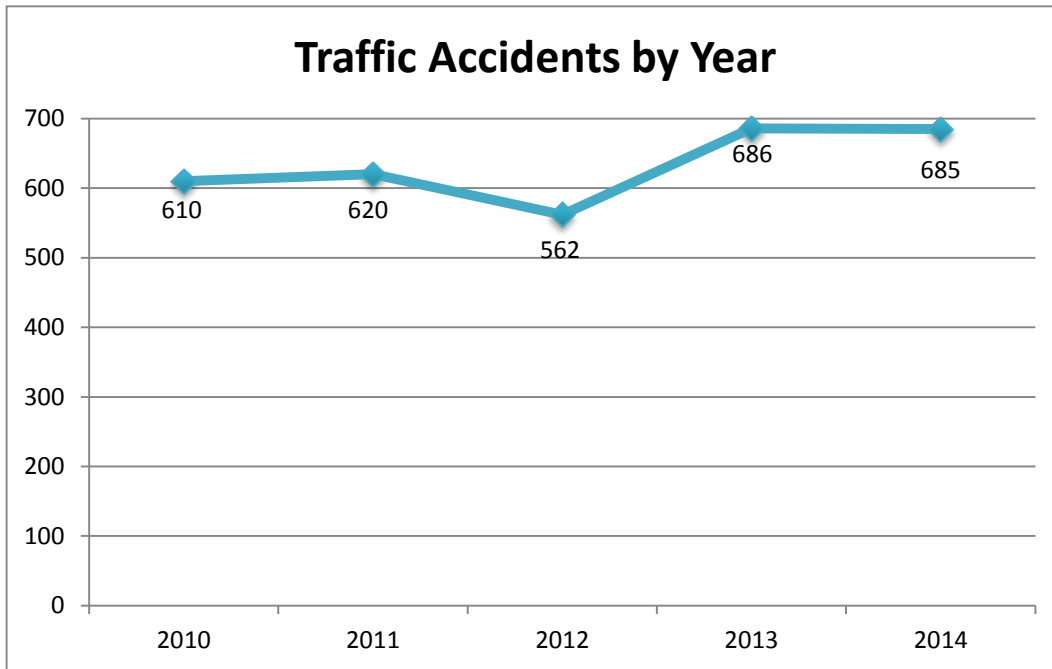
The department participated in the following traffic safety campaigns to deter and detect impaired drivers, impact speeding, and improve seatbelt and child safety seat usage:

- *"Click It or Ticket"*
- *"Six-Pack Patrol"*
- *"Checkpoint Strike Force"*
- *"Drunk and Drugged Driving Prevention"*
- *"Smooth Operator"*



## Traffic Accidents

Although the number of traffic accidents in 2014 was almost the same as the total accidents in 2013, crashes in the Town of Herndon remain a top focus for enforcement and traffic safety initiatives.

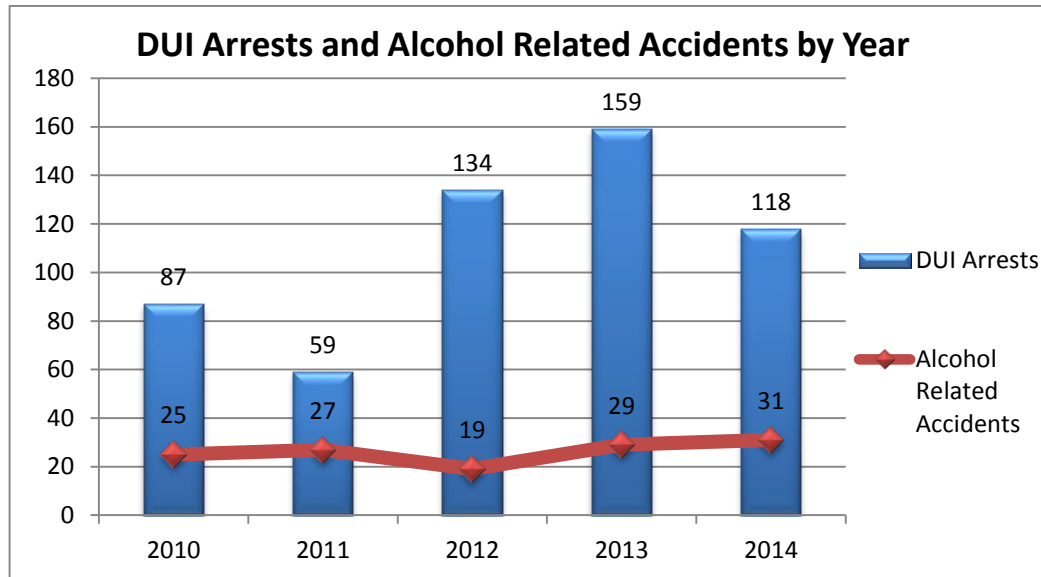


LOCATIONS WITH THE HIGHEST NUMBER OF ACCIDENTS IN 2014	NUMBER
Elden Street/Herndon Parkway West	47
Herndon Parkway/Sterling Road	37
Alabama Drive/Elden Street	24
Herndon Parkway/Spring Street	18



## Alcohol Related Arrests and Accidents

DUI arrests decreased 26% from 2013 whereas alcohol-related accidents remained consistent. Despite the decrease, drinking and driving continues to be an area for proactive enforcement.



## Community Policing

The Herndon Police Department has adopted a community policing philosophy which promotes police/citizen partnerships and supports interactive problem-solving strategies to address the cause and effect of crime. Community policing augments traditional law enforcement services by building effective partnerships with citizens to work together towards the common goal of making Herndon a safe place to live and work.

Five community policing districts have been designated within the Town of Herndon. Officers are assigned to each district as part of a Community Action Team to address concerns or specific issues of residents and businesses within each district or act as a point of reference for other services the town provides. **Community Policing Team members, as indicated below, can be reached at the police non-emergency number: 703-435-6846.**

### Team Leaders

#### Bruin District

Sergeant Dyer

#### Center District

Sergeant Tacci

#### Golf Course District

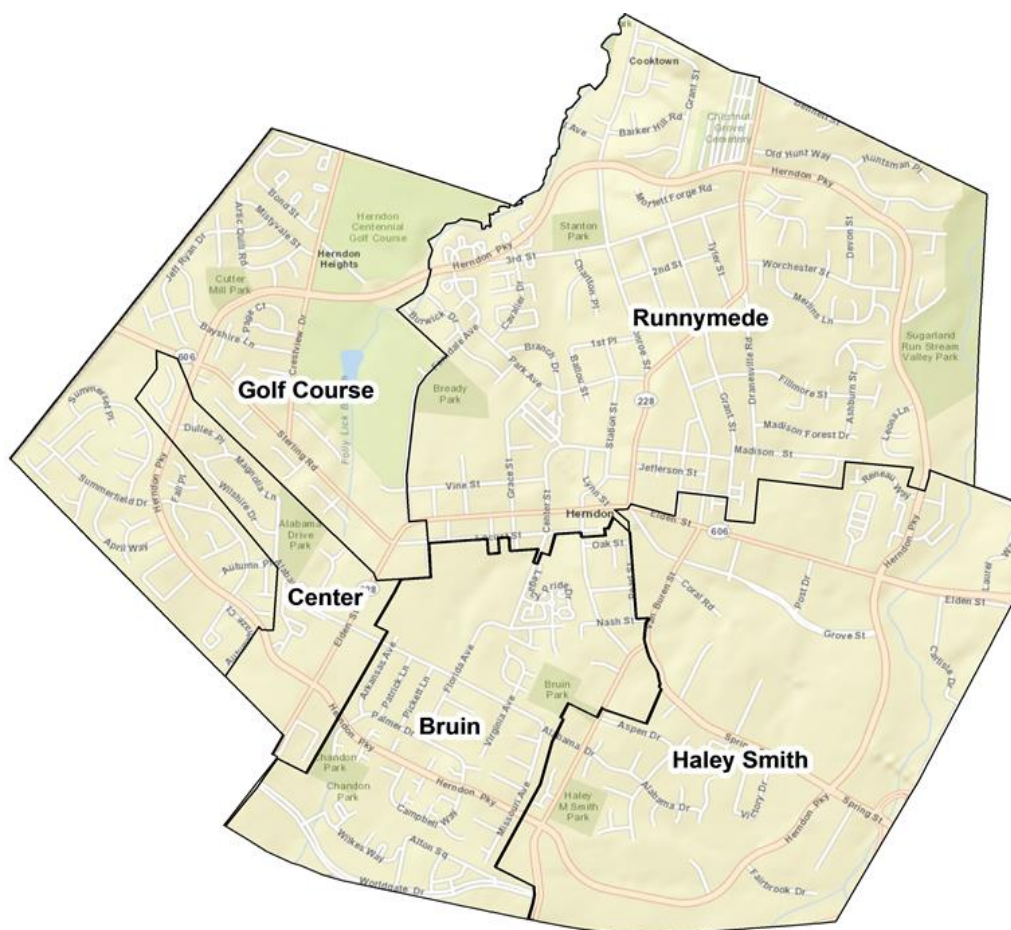
Sergeant Merritt

#### Haley Smith District

Sergeant Williams

#### Runnymede District

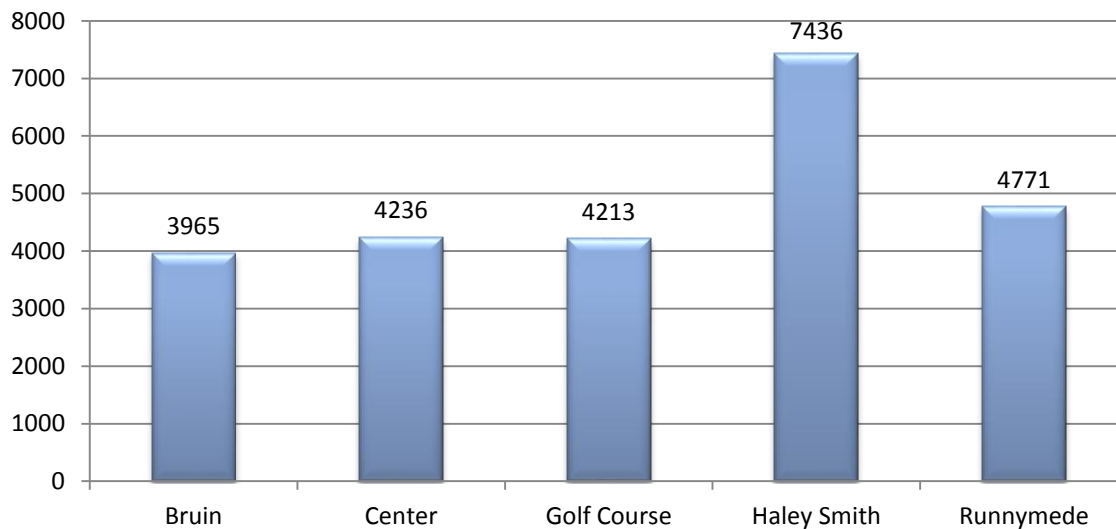
Sergeant Rider



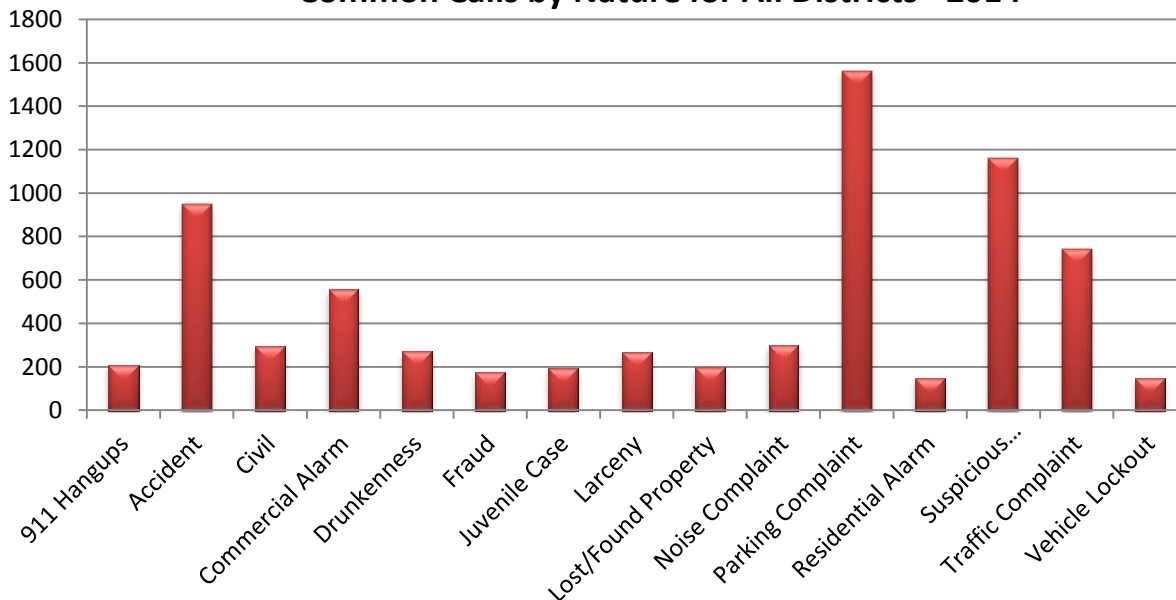
## Community Policing Districts' Data

All calls for service are geographically allocated to a policing district so that community policing team members are able to stay abreast of their district's activities. Calls for service data have been adjusted to exclude certain activities (cancelled calls, officer self-initiated calls, location and status calls, and other routine administrative call activities) in order to appropriately reflect incoming emergency and non-emergency calls. The charts below reflect calls for service by individual district and by nature of call for 2014.

**Total Calls for Service by District - 2014**

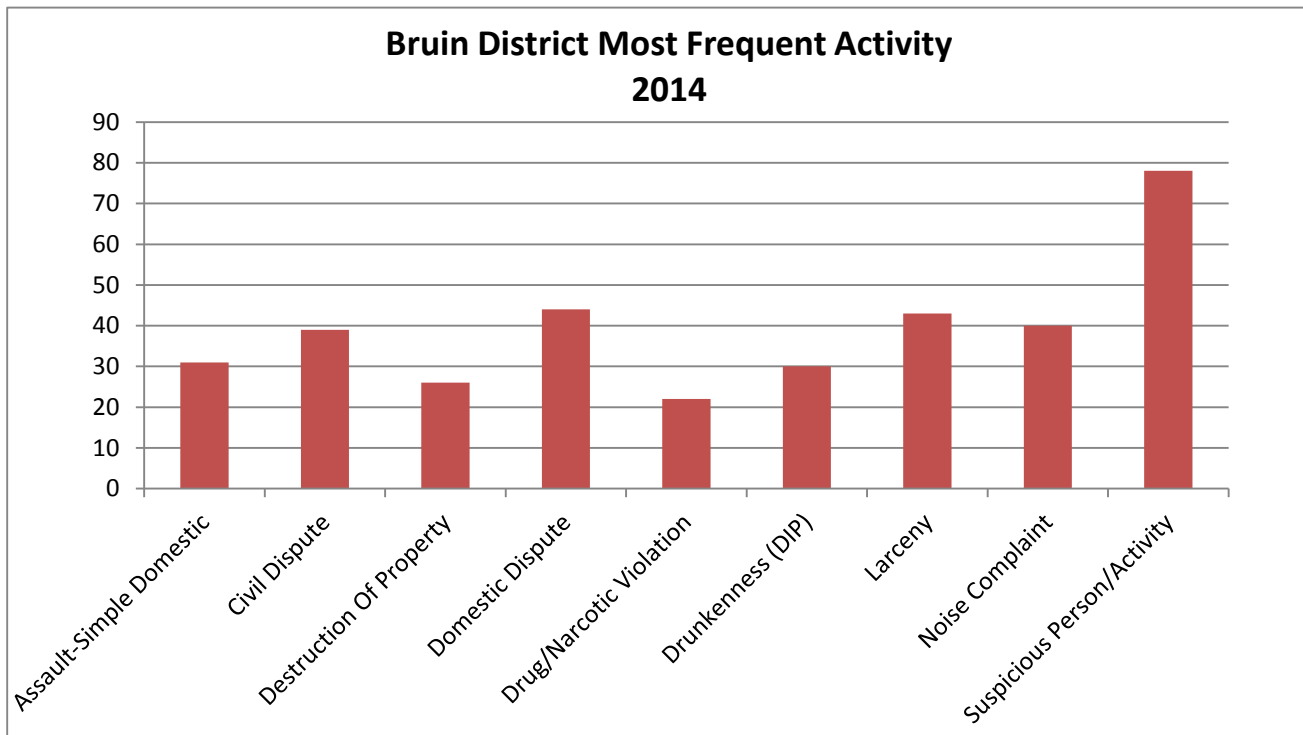


**Common Calls by Nature for All Districts - 2014**

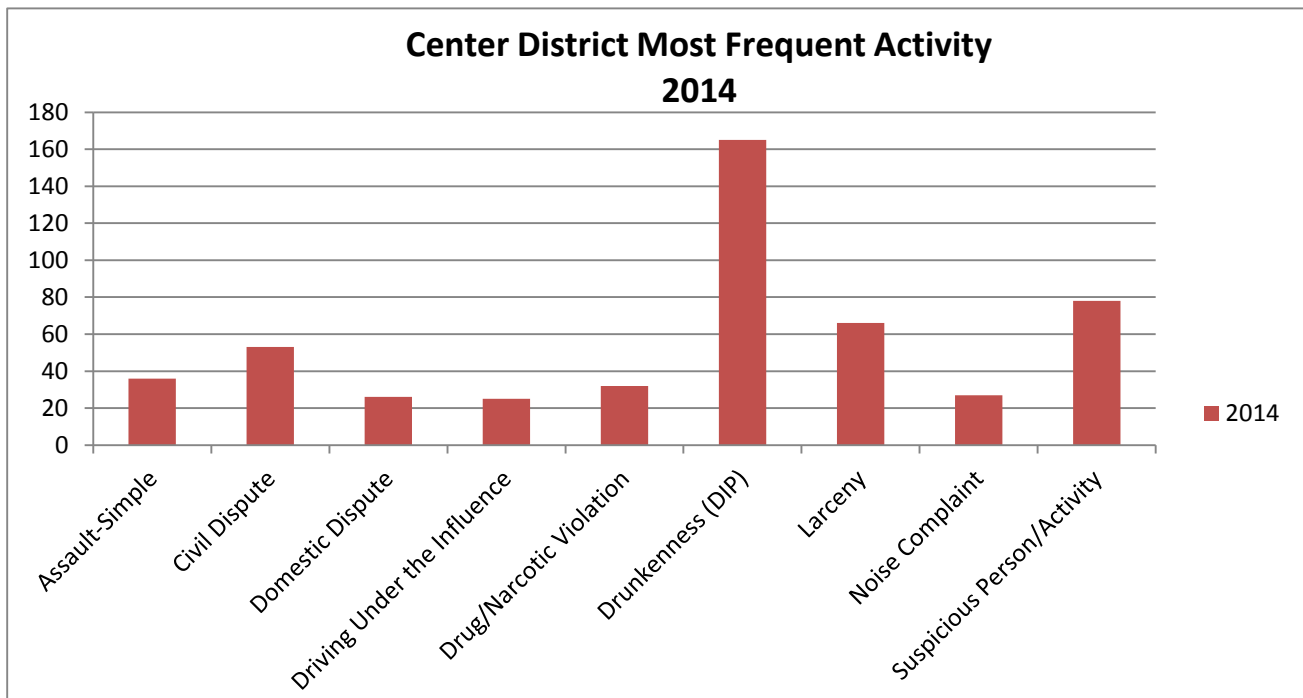




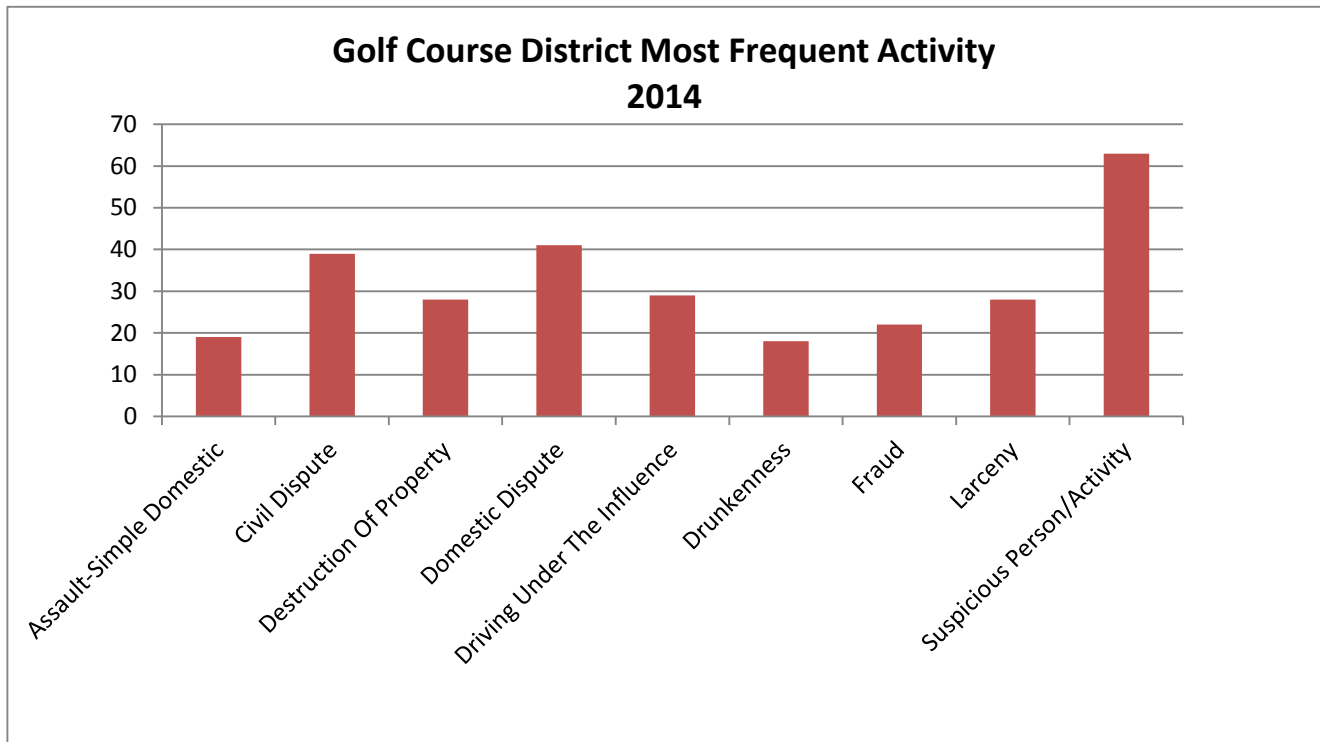
## Bruin District



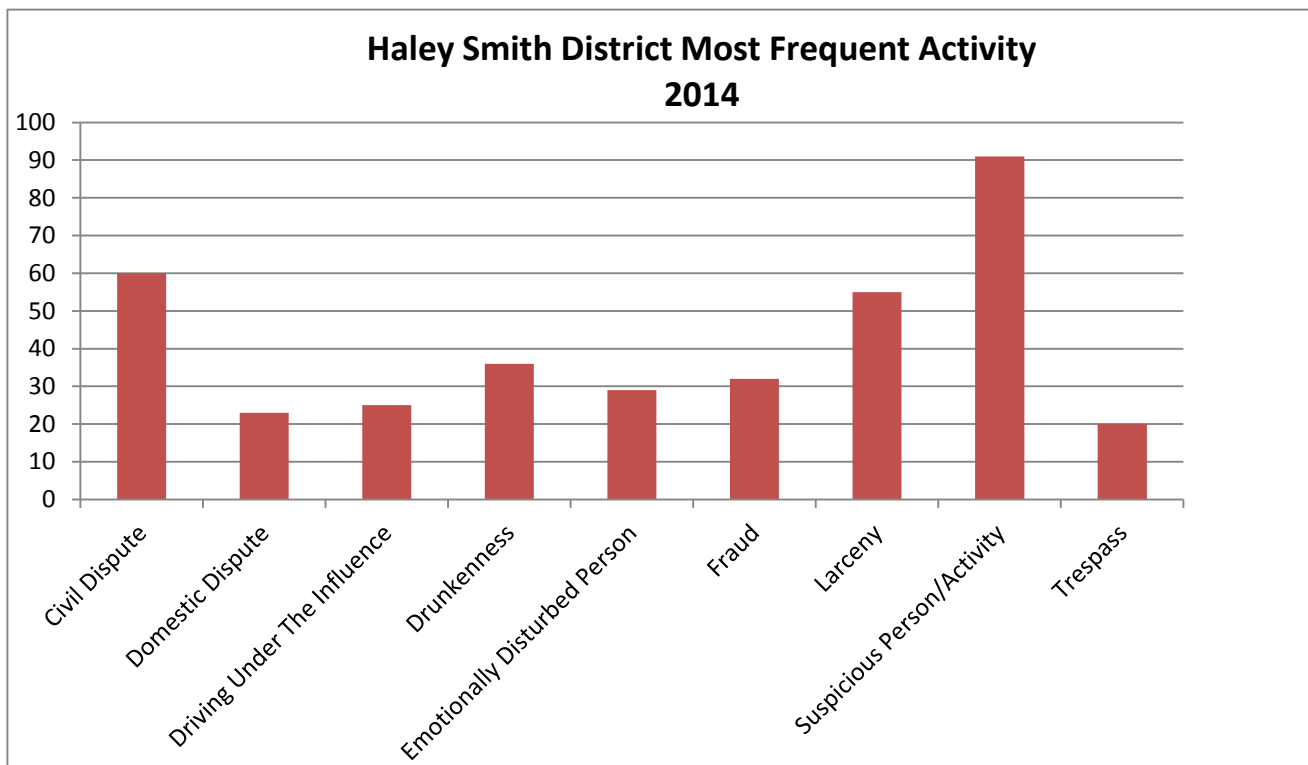
## Center District



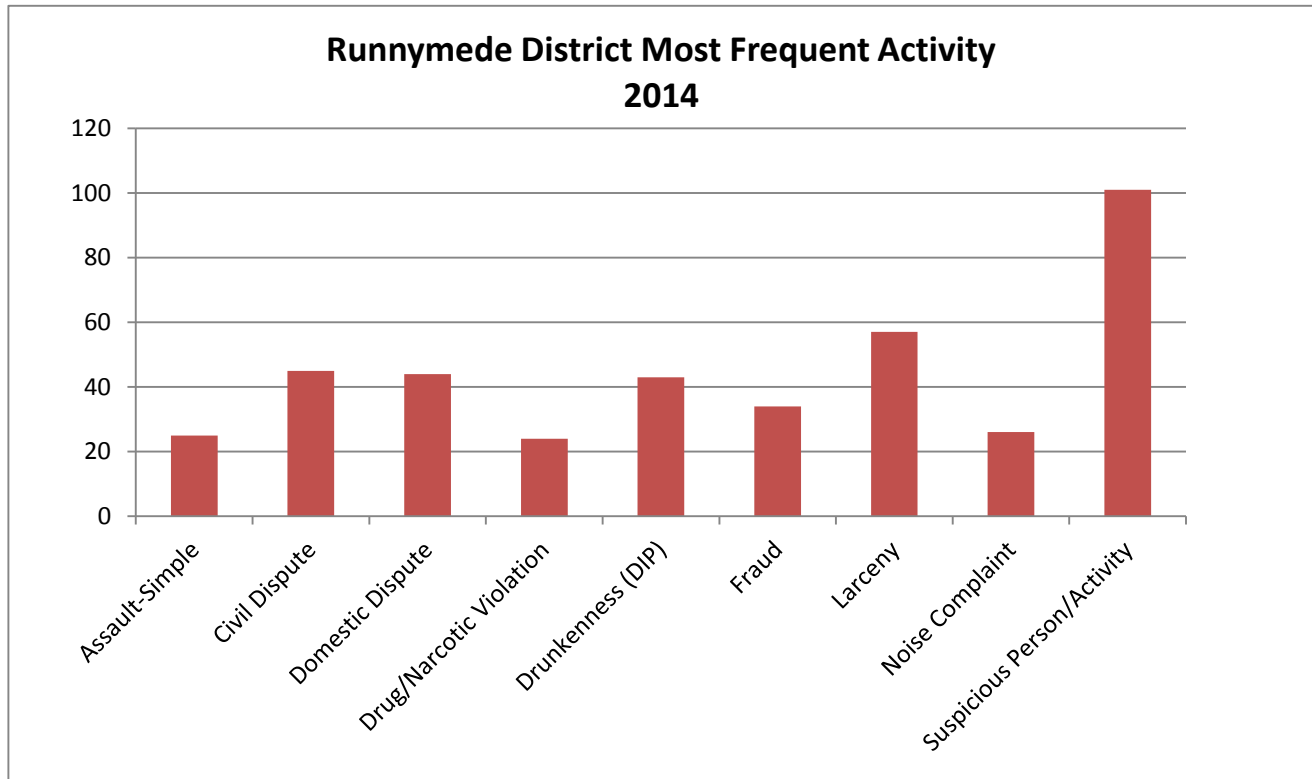
## Golf Course District



## Haley Smith District



## Runnymede District



*IN PARTNERSHIP WITH THE COMMUNITY*

